

# FAQ

**Q:** Why is a focus on our member's life at work so Important?

**A:** Because it's where your members are....they spend most of their time at work. Where and how they work influences every other aspect of their life. When your members begin to mature and comprehend the relevance of their faith life outside the walls of the church, and that their faith belongs in their work, then your church will see the transformation of your people, their families, your church and your city.

**Q:** What prevents my members from being effective disciples at work?

**A:** Challenging work life Issues disrupt and distract us from our walk with God. The issues can be gut wrenching, including struggling with work & family balance, sexual temptation at work, dealing with compensation frustration, wondering how to walk in truth under pressure to do otherwise, or being unsure if God even values our work. It is easy to feel vulnerable and alone.

**Q:** What is Maestro WorkLife Coaching System?

**A:** The *Maestro WorkLife Coaching System* is the engine which supports working believers in the *WorkLife Rhythm Process* – empowering them to establish and practice a daily **work rhythm** that brings glory to God.

This System provides practical 24/7 “*spiritual coaching*” to individuals, guiding them to identify and navigate their most pressing challenges at work from a biblical perspective.



**Q:** Does the Maestro WorkLife Coaching System have a Biblical Foundation?

**A:** WorkLife Coaching within the system is guided by *6 WorkLife Principles* that ground the process with holistic WorkLife theology that covers a full spectrum of a person's work life.

**Q:** How does Maestro WorkLife Coaching achieve sustainable results?

**A:** Those using *Maestro, the WorkLife Coaching System* will embark on a simple process known as the *WorkLife Rhythm Process* – empowering them to establish and practice a work rhythm that glorifies God. It involves three continual components for participants:

1. **Assess** - the *Top 30 WorkLife Issues* and identify any “*rhythm busters*” that may be keeping them from their optimal Work Rhythm
2. **Grow** - in their ability to approach and respond to these Work Issues in a practical, biblical manner
3. **Navigate** – their work situations, using proven tools and resources to strengthen and enhance their work rhythm

This is a **perpetual process** which continually supports working believers and guides them to navigate situations which can and do challenge them at work. The system is designed to be flexible and timely as the most pressing issues may evolve from day to day – sometimes life brings circumstances which suddenly bring an issue into play that wasn't even on our radar the day before.

**Q:** Are both small groups and individuals served?

**A:** Yes – the entire Maestro WorkLife Coaching system, while interactive and personal to individuals, also includes resources for small groups. For example, there are six studies (one for each of the six work life principles) with five modules each that can be used for either personal or small group study.

**Q:** Are High School and College Age Students benefited?

**A:** Yes. Young people entering the job market are in desperate need of Biblical perspective in identifying their spiritual gifts and the vocation for which God specifically designed and gifted them.

**Q:** Do our people feel like the Maestro WorkLife Coaching System is just one more church activity they need to “do”?

**A:** People consistently remark that the coaching solution is a wonderful gift and affirmation from their church to them in the midst of what they already do—work. Your members have the option to unsubscribe from the Maestro Coaching Sessions with each email. Historically less than 1% elects to do so.

**Q:** Are there ways for people at our church who are not e-mail and computer literate to benefit?

**A:** Yes, included in your service access fee, your church or organization has the permission to choose articles, resources, devotionals etc. to include in your church publications and newsletters or handouts. Please read the Terms of Service carefully for appropriate uses and copyright protections.

**Q:** Does the Maestro WorkLife Coaching System include help for the unemployed?

**A:** Yes! Unemployment and/or fear of unemployment are critical issues of our time and resources have been developed and aggregate for inclusion in the system.

**Q:** How many people typically benefit from the WorkLife Coaching Solution?

**A:** Typically 50% or more of your church will engage and benefit.

**Q:** How do churches get and keep their members engaged?

**A:** The key is to remember that the Maestro WorkLife Coaching System is not a campaign or program, but rather a core purpose for your church. The Maestro Help Guide and wide variety of promotional, educational, and small group resources located on [www.promotemaestro.org](http://www.promotemaestro.org) will equip you with tools for creating a consistent communication strategy and focus which will grow and sustain your member's engagement.

**Q:** Would our church website be integrated with the WorkLife Coaching Solution?

**A:** WorkLife provides you with a comprehensive set of web graphics and promotional tools to enhance your web and publication presence via our online Maestro Promotion and Instruction Resource Center located at [www.promotemaestro.org](http://www.promotemaestro.org)

**Q:** Can our church re-brand the Maestro WorkLife materials with our name?

**A:** Your organization will receive unique branding in the following forms: Your organization name as the "From" on weekly Maestro Coaching Session emails and your organization name (no logos please) will be added on the top graphic of your unique group of Maestro WorkLife Coaching Sessions. All promotional and educational materials must be used as provided without modification. Please see the Terms of Use located at [www.promotemaestro.org](http://www.promotemaestro.org)

**Q:** If we provide our member's email addresses, how will they be used?

**A:** All information collected will not be sold and will only be used to provide WorkLife™ content, product and services. Our full privacy policy may be viewed at [www.worklife.org](http://www.worklife.org)

**Q:** What ongoing technology tasks will we be responsible for?

**A:** All hosting, content management, delivery of Maestro™ Coaching Sessions, etc. will be handled by WorkLife, Inc. The church is responsible for development and maintenance of your own website pages promoting work life. We recommend that you establish an email address that you can publish on your website and in promotional materials where your members can communicate prayer requests or questions.

**Q:** Are the individual Work Issues Assessment reports made available to the church?

**A:** These personal assessment reports are provided for and given exclusively to each individual.

**Q:** How would we know if our church is benefiting in measurable ways?

**A:** Periodically and upon request, WorkLife, Inc. can deliver to a client the Organizational (aggregate with no individual identifying information) Work Issues Assessment Report detailing the top issues for their organization as well as other data that is collected as part of the assessment or member engagement measurement gathered in our operational reports.

**Q:** Can I experience the Maestro WorkLife Coaching system as a free trial?

**A:** Maestro WorkLife Coaching is offered on a month to month basis with a 30 day cancellation period. We made it easy for you to experience it and created a low barrier to exit the system.

**Q:** How much does it cost to utilize WorkLife's Coaching Solution for our church?

**A:** The monthly Service Access Fee is based on the size of your church. The Service Access Fee entitles your organization unlimited Access Rights to the Maestro WorkLife Coaching system portal and features. Your members receive FREE membership to the Maestro WorkLife Community including access to the Maestro WorkLife Coaching system portal and all tools, and the right to receive twice weekly maestro WorkLife Coaching Sessions via email upon personal member registration.

**Q:** Is there a limit to the number of members who may join our unique organization group?

**A:** There is no limit to the number of members that can be added to your unique organization group.

**Q:** Do we have to sign a contract?

**A:** Subscription to the Maestro WorkLife Coaching system is as easy as accepting the online terms of service and setting up your account at [www.maestropayments.org](http://www.maestropayments.org). The service is offered on a month to month basis with a 30 day cancellation notice.

**Q:** How long would it take to get a WorkLife Coaching Solution up and running at my church?

**A:** WorkLife can have your Maestro Coaching Solution up and running for you within two weeks.